

Pole Pole

RACK RATES 2009-2011
valid from 1st June 2009 to 31st March 2011

released October 2009

FULL BOARD IN BUNGALOW SUITES	EUR 180
HIGH SEASON SUPPLEMENT*	EUR 30

*per person per day: 1st - 31st August and 20th December - 10th January

The prices are per person per day based on double occupancy
Single occupancy supplement: 30%

Family bungalow policy:

- Children (maximum two): 0-3 years gratis, 4-12 years 50%
- Adults (maximum four) : first two pay 100%, extra adults sharing pay 75%

End of the year: supplement of 40 EUR on the 31st December (including special dinner and free drinks) and minimum 5 nights.

The prices include:

- ◆ 3 meals and early morning tea
- ◆ Daily excursions in Chole Bay and snorkelling (equipment included)
- ◆ Transfers to and from Mafia airport
- ◆ Tea, coffee and bottled water
- ◆ Laundry (2 items per person per day)

The prices do not include:

- ◆ Marine Park fees: 20\$ per adult per day (children 5-16 years: 10\$, children under the age of 5 are free) to be paid cash upon your arrival at the Park's entrance gate
- ◆ Drinks and extras

Use of Cellular Phones

Please note that the use of cellular phones is not allowed in restaurant, bar, beach, public areas and on boats and cars. Guests are welcome to use phones in silent mode in their rooms.

Pole Pole will be closed from 1st April to 31st May

See Terms and Conditions in the next page



welcome@polepole.com



book@polepole.com



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Terms & Conditions

When confirming a reservation, customers, agents and tour operators are deemed to have accepted our terms & conditions. Agents and tour operators are responsible to inform their clients about them.

Cancellation Charges

Up to 45 days prior to arrival: no charges.

44 - 30 days: 25%.

29 - 15 days: 50%

14 - 7 days: 75%

Under 7 days No refund

For the period of 1st August - 31st August and 20th December - 10th January cancellation policy is no refund under 45 days.

Travel insurance:

It is compulsory for clients to have travel insurance covering cancellation fees, personal accidents, medical assistance, evacuation and repatriation costs.

Payment

Reservations are considered confirmed only upon payment of the full amount net of bank charges 45 days before clients' arrival (90 days for bookings in high season)

Marine Park Fees

Park fees are subject to change on short notice by decision of Government/Park Authority. As such, Pole Pole can accept no responsibility for this eventuality.

Variations

Pole Pole reserves the right to change prices in case of +/- 5% fluctuations in USD/EUR exchange rate.

Check In/Out Time

Check In: 14.00 | Check Out: 12.00

Early Check In/Late Check out is permitted at no extra charge subject to availability of the room.



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